



Narragansett Bay
Insurance

NEWS RELEASE

Narragansett Bay's new claims director brings proven expertise

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Narragansett Bay Insurance Company announced that Brendan Voss has joined the company as Director, Claims Operations. An accomplished insurance executive with over 20 years of experience in claims and home improvement, Voss is responsible for managing and conducting the claims activities of the company. Working with Chief Claims Officer Bob Khosropur, Voss is helping to establish new policies and procedures for the settlement of claims.

“I am excited about the opportunity to deliver creative solutions for homeowners and for being part of a company that is proactive on educating consumers on how to avoid losses in the first place,” said Voss upon accepting his new role at Narragansett Bay.

Prior to joining Narragansett Bay, Voss worked as Vice President of Claims for Homesite Insurance, Inc. of Boston, MA, where he headed the property and casualty claims operation. Voss was principally responsible for building the company's claims department from the ground up to an operation that today handles 500,000 customers in 48 states. The automated claims system that he developed dramatically streamlined claims handling processes and increased adjuster proficiency.

Voss also worked for Nationwide Insurance of Frederick, MD, in claims management positions including Claims Market Manager, Claims Manager, and Large Loss Adjuster. He also served as State Catastrophe Coordinator where he managed Nationwide's local storm response.

Voss also brings a unique perspective on fire and water damage, having owned and operated his own home improvement and remodeling company. A resident of Scituate, MA, Voss has a B.A. from the University of Maryland.

“Having a claims executive with experience that ranges from actually performing fire and water clean up, to developing a claims operation from the ground up with proven success, will help Narragansett Bay become a market leader in both managing claims and preventing losses,” said Bob Khosropur, Chief Claims Officer.

About Narragansett Bay Insurance Company

Narragansett Bay Insurance Company, headquartered in Rhode Island, offers specialty insurance services and products to homeowners through an extensive network of independent agents along the Eastern seaboard. Backed by highly rated reinsurers, Narragansett Bay has received an “A, Exceptional” Financial Stability Rating (FSR) from

Demotech, Inc., an independent financial analysis and actuarial services firm for property and casualty insurers. To find more information on NBIC, visit www.NBIC.com.

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