
IMPORTANT NOTICE REGARDING COVID-19

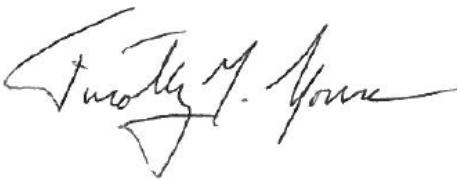
In unique and challenging times like these, NBIC would like to reassure you, our valued policyholder, we are here to help.

The New York State Department of Financial Services (DFS) recently adopted an emergency executive order (Order No. 202.13) announced by Governor Andrew M. Cuomo on March 29, 2020. This order requires insurers to exercise flexibility surrounding premium payments for those insureds experiencing financial hardship as a result of this time of national emergency.

If you are unable to pay the amount due and can demonstrate financial hardship due to the COVID-19 pandemic, you may call our Policyholder Services department at 1-800-343-3375, option 3, to discuss billing and make alternative payment arrangements.

We appreciate the opportunity to continue to provide your homeowners coverage and handle your insurance needs but most importantly, wish you safety and continued well being.

Sincerely,



Timothy M. Moura
President
Narragansett Bay Insurance Company